

# DISHWASHER

## Frequently Asked Questions

### **1) Once in a while, the dish load is not thoroughly cleaned at the end of a cycle. What could be happening?**

There are five factors that are critical to having a good wash:

Use a rinse agent, such as Jet Dry, with every wash.

Check that the upper and lower wash arms spin freely; spatula handles or wooden spoons can slip through the rack and interfere with the rotation of the arms.

Use the correct amount of dishwasher detergent according to the hardness of the water.

Load the lower basket with the platters, plates, bowls, etc. all facing toward the center.

Clean all filters weekly and remove small seeds or food particles that block complete circulation.

### **2) Why is it so important to use a rinse agent for good dishwashing results?**

Water contains a variety of minerals. It's the minerals in the droplets that cause water spots when allowed to dry on a surface. The rinse agent prevents the spots from forming by making the surface slippery so that the droplets never form.

### **3) How many washes will the rinse dispenser handle?**

A full dispenser will hold enough for about 30 washes.

### **4) Why should I use the Water Softener feature?**

Most household have some level of hard water. Hard water can hamper the washing results of your dishwasher and provide less than optimal cleaning results. The Water Softener softens the water being used by the dishwasher providing the best washing results possible.

### **5) How often do I need to replenish the salt in my softener?**

About every 30 washes, the indicator lamp will illuminate when salt is needed.

### **6) What causes my glasses to have a cloudy appearance?**

It is a chemical reaction between the composition of the glassware and its contact with hot water and detergent. It is not always a permanent change. Apply vinegar to a clean cloth and rub the cloudiness. If it is removed, the condition is not permanent.

### **7) Can I wash my fine china, or antique china in my dishwasher?**

No. Antique china, hand painted, gold trimmed, or platinum trimmed is not recommended because of the heat. It is HIGHLY recommended that these items be hand washed.

### **8) Can I wash plastic in my dishwasher?**

Plastic that is not labeled Dishwasher safe should not be used. It is not recommended due to the potential for deformation and melting of the plastic.

**9) There is a bad odor emanating from my Dishwasher. Why? What is the cause?**

Perhaps the dishwasher is not being used daily. You should at least use Rinse and Hold cycle daily. Perhaps the drain hose is not looped and water lying in the hose may create an odor. If drain hose is hooked up to garbage disposal and the garbage disposal is not working properly.

**10) What type of detergent should I use in my Dishwasher? Can I use liquid detergent?**

Powder detergent is recommended. We do not recommend that liquid detergent be used because it may not dissolve properly and cause a build up which can lead to future problems.

**11) Why do my glasses have a white residue after washing?**

This is known as "Etching". It is commonly caused in combination with too much soap being used and wash loads that have been pre-washed prior to going into the dishwasher. Once "Etching" occurs it can not be undone. Use less soap and just scrape the dishes, do not wash them prior to loading in the dishwasher.